



**The 5th HAI Hoteliers' Conclave 2022
28th to 29th September 2022
at
TAJ PALACE & THE LALIT, NEW DELHI**

PROGRAMME*

28th September 2022

1900 hrs. – 2200 hrs.

Welcome Dinner

Hosted by

President, Hotel Association of India

Venue

TAJ PALACE, NEW DELHI

29th September 2022

Venue

THE LALIT, NEW DELHI

INAUGURAL SESSION

1000 hrs. – 1030 hrs

Registration

1030 hrs. – 1115 hrs.

Lighting of Lamp

Opening Address

Mr. M. P. Bezbaruah

Secretary General & Member, Executive Committee
Hotel Association of India

Welcome Address

Mr. Puneet Chhatwal

President, Hotel Association of India &
Managing Director & CEO
Indian Hotels Co. Ltd.

Inaugural Address

Chief Guest

Hon'ble Minister for Tourism & Culture, Government of India

Vote of Thanks

Mr. K. B. Kachru

Vice President, Hotel Association of India &
Chairman Emeritus & Principal Advisor, South Asia
Radisson Hotel Group



**PLENARY SESSION – I : VIEW FROM THE TOP – CEOs’ PANEL
1120 – 1205 Hrs.**

**Keynote Address : Shri Arvind Singh, Secretary,
Ministry of Tourism, Government of India**

Moderator:

Ms. Shereen Bhan, Managing Editor, CNBC-TV18

Panelists:

- **Mr. Puneet Chhatwal**
Managing Director & CEO, Indian Hotels Co. Ltd.
- **Mr. Nakul Anand**
Executive Director, ITC Ltd.
- **Mr. Patu Keswani**
Chairman & Managing Director, Lemon Tree Hotels Ltd.
- **Ms. Ranju Alex**
Area Vice President – South Asia, Marriott Hotels India

Questions & Answers

**SPONSORS’ SESSION :
1210 HRS – 1300 HRS.**

Moderator:

Mr. Rupak Gupta, Managing Director, U.P. Hotels Ltd.

**LUNCH BREAK
1300 Hrs. – 1345 Hrs.**

**PLENARY SESSION – II : TAKING STOCK AND THE ROAD AHEAD
1350 – 1435 Hrs.**

Session Chair:

Mr. Puneet Chhatwal
President, Hotel Association of India

Moderator:

Mr. Mandeep Lamba, HVS Anarock



Keynote Speaker:

Mr. Jesper Palmqvist

Area Director Asia Pacific, STR, Singapore

Panelists:

Senior officials from:

- Leela
- Accor
- Marriott
- HAI Member

Questions & Answers

Summing up

**PLENARY SESSION – III : ENVIRONMENTAL, SOCIAL & CORPORATE GOVERNANCE (ESG)
1440 – 1500 Hrs.**

Presentation:

Ms. Aradhana Lal

Senior Vice President – Sustainability & ESG,
Lemon Tree Hotels Limited

Questions & Answers

**PLENARY SESSION – IV : DIGITAL TRANSFORMATION & THE WAY FORWARD
1505 – 1540 Hrs.**

Moderator : Mr. Patu Keswani

Keynote Address:

Mr. Rohit Ramesh,

Managing Director & Partner, BCG

Questions & Answers

**PLENARY SESSION – V : RE-IMAGINE, RESET-IMPLEMENTING & EXECUTING -THE NEW NORMAL
1545 – 1620 Hrs.**

**Moderator: Mr. Kapil Chopra, Founder – Eazy Diner
& The Postcard Hotels**

Panelists:

- **Mr. Rohit Khosla**, Executive Vice President (Operations), IHCL
- **Mr. Zubin Saxena**, Managing Director & Vice President Operations – South Asia, Radisson Hotel Group
- **Mr. Rajneesh Malhotra**, COO, Chalet Hotels



- **Mr. Anil Chadha**, Divisional Chief Executive, ITC Hotels
Questions & Answers

**PLENARY SESSION – VI : INDUSTRY DEBT – FUTURE RESTRUCTURING
1625 – 1700 Hrs.**

Moderator:

Mr. Ajay Bakaya, Managing Director, Sarovar Hotels

Panelists:

- **Mr. Anoop Bali**, CFO, Tourism Finance Corporation of India
- **Mr. Austin Roach**, Managing Director, Charisma Hotels Pvt. Ltd.
- **Mr. S. Srinivasan**, MD, Kotak Investment Advisors Ltd.

Questions & Answers

**CONCLUDING SESSION – VOTE OF THANKS
1705 – 1720 Hrs.**

**Programme is dynamic and subject to change*