



hoteliers'2022 conclave

Resurgence - Looking Beyond Covid-19

28th & 29th September, New Delhi

Speakers'
Profiles

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Shri G. Kishan Reddy

Hon'ble Minister of Tourism
Government of India

Important Posts Held: 2004-2014 - Member, Andhra Pradesh Legislative Assembly (Two terms)

2014-2018 - Member, Telangana Legislative Assembly May, 2019

Elected to 17th Lok Sabha

30 May 2019 - 7 July 2021 - Union Minister of State, Ministry of Home Affairs

President / Chairman Secretary

Social and Cultural Activities: Best Child Friendly Legislative Award (Andhra Pradesh Legislative Assembly) by UNICEF,

Outstanding Youth Leadership Award, 2009 by Mary Land India Business Round Table (MIBRT), 'Glory of Honour' Title & Medal by the Union of Bulgarian Commandos.

Special Interest: Organising socio-cultural programmes; Bharat Matha Maha Harati on Republic Day in 2018 & 2019; Organised a programme showcasing socio-culture & traditions of various States.

Sports and Clubs: Badminton, Carrom, Kabaddi

Countries Visited: Visited USA in 1994 as a member of five young (ACYPL) Political Leaders Group along with Shri Narendra Modiji on the invitation of Americal Council of Young Leaders (US Government).



Shri Arvind Singh

Secretary
Ministry of Tourism
Government of India



Shri Arvind Singh joined the Indian Administrative Service in 1988 after acquiring Bachelor's and Master's degrees in economics from St. Stephen's College, Delhi and the Delhi School of Economics. His initial assignments were as Assistant Collector at Aurangabad and as Chief Executive Officer of Aurangabad and Nagpur Zilla Parishads. After a stint in the Chief Secretary's office at Mumbai, he served at Kolhapur as District Collector. Moving to the Centre in 2001, he worked in various ministries including Commerce and Shipping and as Private Secretary to the Minister of Agriculture.

Shri Arvind Singh has joined as Secretary, Ministry of Tourism in January, 2021. His previous assignment was as Chairman, Airport Authority of India. He has also served as Additional Chief Secretary (Energy) in Government of Maharashtra and as Chairman and Managing Director of Maharashtra State Power Generation Company Ltd. (MSPGCL) and the Maharashtra State Electricity Transmission Company Ltd. (MSETCL). He has also served at the Embassy of India, Tokyo as Minister (Economic & Commercial) between 2014-17.

Shri Singh has attended mid-career training courses at the Graduate Institute, Geneva and Harvard University and is fluent in English, Hindi and Marathi.

Mr. Madan Prasad Bezbaruah

Secretary General, HAI

Mr. Madan Prasad Bezbaruah, retired as the Secretary, Ministry of Tourism, Government of India and was recently Member, North Eastern Council (in the rank of Minister of State). He is also honorary Permanent Representative of UN-WTO. During his career he held many important national and international assignments like Commissioner and Secretary to the Government of Assam in the Departments of Education, Health, Industries, Finance and Home, Chairman of the Assam State Electricity Board, Minister (Economic) in the High Commission of India, London (spearheading economic diplomacy during the first economic reforms programme of the government), Principal Adviser in the Planning Commission of India, Banking Ombudsman for the Reserve Bank of India.

He was Chairman of RBI's Committee on "Ways and Means Advances to the States" and member of the RBI Committee on "Credit Deposit Ratio", a member of the Niti Aayog's "Niti Forum for the NE", and was also a Consultant to the National Development Planning Commission of Ghana. Recently he chaired the committee of the Ministry of Home Affairs on the concerns of the people from the North East, generally referred to as the 'Bezbaruah Committee'.

The World Tourism Organization appointed him as Honorary Permanent Representative "in recognition of the valuable contribution made to the development of tourism". He served for several years as member of the Strategic Group of UN-WTO and is the only Indian civil servant to be elected the Chairman of the Pacific Asia Travel Association (PATA)—the largest travel industry body in the world.

A recognized international tourism expert, he has authored the report on Indian Outbound Tourism for UN-WTO, a report on SASEC regional tourism and was National Consultant of ADB's SASEC Tourism Development Project, phase I and II, and UN-WTO's project on Development of Coastal Tourism in West Bengal and Orissa.

Mr. Bezbaruah has written three books - 'Indian Tourism: Beyond the Millennium', "The Guest is God - Reflections on Tourism" and "Frontiers of New Tourism" and is the Chief Editor of five volume encyclopaedia - "Fairs and Festivals of India". He has also written book chapters in national and international books, written numerous articles in national and international magazines on tourism and on Northeast India and made presentations in many international conferences of UNWTO, World Bank, Canadian Tourism Commission, UNESCAP, International Peace Institute etc.

He secured a first class Masters degree in Economics from the Delhi School of Economics and obtained the Master of Public Administration (MPA) degree from Harvard University, USA.



Mr. Puneet Chhatwal

Managing Director & Chief Executive Officer
The Indian Hotels Company Limited



Mr. Puneet Chhatwal joined The Indian Hotels Company Limited (IHCL) as the Managing Director and Chief Executive Officer on November 6, 2017. He is a global professional with close to four decades of leadership experience at highly acclaimed hotel groups in Europe and North America.

Under his leadership, IHCL has been on a journey of re-imagination to achieve sustainable profitable growth. Mr. Chhatwal also serves as the leading voice of the industry in India in his capacity as the Chairman of the National Committee of Tourism and Hospitality, CII and President of Hotel Association of India.

Prior to this, Mr. Chhatwal was the Chief Executive Officer and Member of the Executive Board of Steigenberger Hotels AG – Deutsche Hospitality. He was also the Chief Development Officer of The Rezidor Hotel Group – Carlson Hotels Worldwide. Mr. Chhatwal is a graduate of both, Delhi University and Institute of Hotel Management, Delhi. He has completed an MBA in Hospitality from ESSEC, Paris and an Advanced Management Program from INSEAD.

Across his global leadership career in hospitality, Mr. Chhatwal has received several acclaimed industry awards and he was also the First Alumnus included in the ESSEC-IMHI Hall of Honor 2014.

K.B. Kachru

Chairman Emeritus and Principal Advisor
South Asia, Radisson Hotel Group

K.B. Kachru is Chairman Emeritus and Principal Advisor, South Asia, Radisson Hotel Group, and has been instrumental in building the business in India since 1998. K.B continues to be on the board of the Group's South Asia business entities.

Radisson Hotel Group is one of the world's largest and most dynamic hotel groups with overall brand portfolio of over 1,400 hotels. In India it presently operates over 100 hotels (approximately 11,500 rooms). He was previously Chairman, South Asia, of the Group, responsible for the overall strategy and growth in key markets within South Asia, represents Radisson Hotel Group's joint venture companies in India.

K.B. is an active member of various Tourism and Hospitality Advisory Committees at the state and national level. He is presently a member of Confederation of Indian Industry's (CII) National Tourism Committee and Vice President of Hotel Association of India. He has been on the board of directors for the Tourism Corporation of various state governments and on the board of governors of the Institute of Hotel Management in New Delhi. He also served as an executive member of Pacific Asia Travel Association (PATA) India Chapter, the American Society of Travel Agents of India, Hotel Association of India (HAI), Federation of Hotel and Restaurant Association of India (FHRAI) and India Convention Promotion Bureau (ICPB).

He also spearheaded the formation of the Institute for International Management and Technology in collaboration with Oxford Brookes University, UK, and was also responsible for the introduction of arrival passenger duty free shopping at India's international airports

He was awarded Global recognition for his contribution to Tourism at WTM London.

He is probably the only Hotel professional in India to have been awarded lifetime achievement awards by PATWA (PATA- Berlin), HICSA- South Asia, SATTE - South Asia & Hotelier INDIA.

In 2016 he was bestowed upon the "Aathitya Ratna Award" by Hotel Investment Forum of India.



Shereen Bhan

Managing Editor
CNBC-TV18

Shereen Bhan is the Managing Editor of CNBC-TV18 with over 20 years of experience in the field of Television Broadcast, tracking corporate, policy news and events that defined the business landscape in India. For more than a decade now, Shereen has been not only producing and anchoring flagship, award winning shows like 'India Business Hour' and 'Young Turks', but also has been hands-on in guiding and moulding young business journalists.

She has been responsible for breaking a range of news stories that have redefined the Indian economic landscape in recent times and has also interviewed some of the biggest names in business and politics, both domestic and global. Shereen is also the Anchor & Editor of the award winning show 'Young Turks', one of India's longest running shows on entrepreneurship – a section that over the last 18 years has successfully built a niche category in business news programming.

Shereen is also the Author of Young Turks, a book published by Random House India. Shereen has interviewed some of the biggest names in Business from legendary investor Warren Buffet to Bill Gates, Satya Nadella, Richard Branson, Sheryl Sandberg, Indra Nooyi to name just a few. She has also spent several years tracking the political- economy and has interviewed several Finance Ministers and other Cabinet Ministers over the years.

Over the course of her 21-year tryst with business journalism, Shereen has been the recipient of the 'Best Business Talk Show' award at the News Television awards for two years consecutively. She also won the 'FICCI Woman of the Year' award for her contribution to the Media in 2005, and was named a 'Young Global Leader' by the World Economic Forum. She also won the 'Best Business Anchor Award' at the 'News Television Awards' in 2013 and the 'Best English News Anchor Award' in 2018.

Shereen was named in IMPACT's '50 Most Influential Women In Indian Media, Marketing & Advertising List, for 2018, 2019 and yet again for 2020. She has won the News Television Editor-in-Chief of the year in the English category and the Best Anchor, English in the prestigious ENBA 2019 Awards.

More recently, continuing her winning streak at ENBA 2020 Awards, Shereen won the Managing Editor of the Year – English and Best Anchor – English awards.



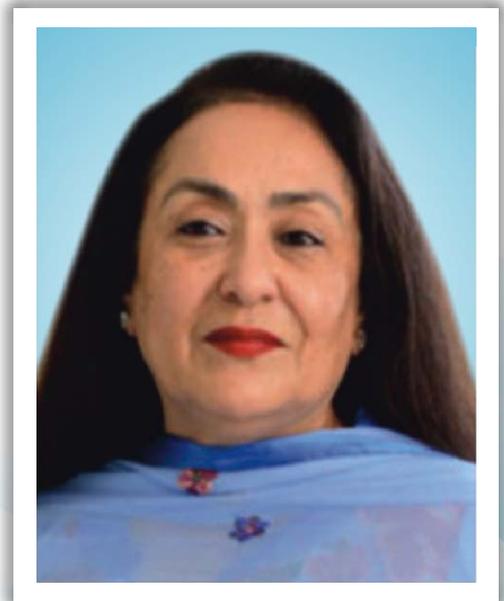
Dr. Jyotsna Suri

Chairperson & Managing Director
Bharat Hotels Limited

Dr. Jyotsna Suri has been associated with Bharat Hotels since its inception. In 2006, she took on the mantle of Chairperson & Managing Director. Under her stewardship, The Lalit Suri Hospitality Group became one of the leading privately-owned domestic hotel brands in India, with a focus on the luxury segment. The Group operates 12 luxury hotels, palaces and resorts under The LaLiT brand and two mid-segment hotels under The LaLiT Traveller brand across India's key business and leisure travel destinations. The Group holds exclusive rights to operate and provide management consultancy services to a hotel in London, The LaLiT London.

Dr. Suri has been conferred with the Order of The Rising Sun, Gold and Silver Star by Japan Government for her contribution towards strengthening strategic ties between India and Japan in economic and tourism sectors. She is the first Indian Woman to have received the Imperial honour since its commencement for foreign nationals in 1981.

Besides this, she has been the recipient of over 30 National and International awards and recognitions. Dr. Suri holds various portfolios with Industry Associations – Past President FICCI; Chairperson FICCI Tourism Committee; Chairperson, Creative Industries Committee, FICCI; Executive Member of HAI; Council Member of World Travel & Tourism Council, India Initiative; Member of Board of Governors for National Council for Hotel Management and Catering Technology and Member of Board of Governors of Indian Institute of Corporate Affairs.

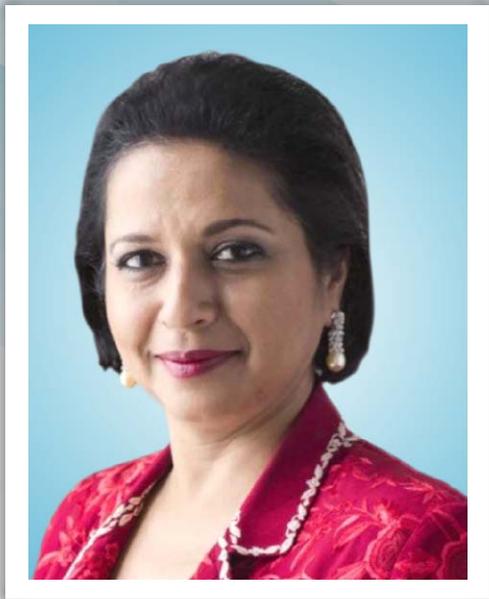


Priya Paul

Chairperson

Apeejay Surrendra Park Hotels Limited

A prominent business woman, Priya Paul is the creative powerhouse behind India's leading collection of contemporary luxury boutique hotels – THE Park Hotels and the social catalyst brand – Zone by The Park. Under her direction, THE Park Hotels have emerged as stylish, edgy, warm and fun –a true reflection of her personality and her passion for modern art and design.



Priya Paul serves on the corporate boards of Apeejay Shipping Limited, Apeejay Surrendra Park Hotels Limited, DLF Limited and DLF Cyber City Developments Limited. She is an Executive Committee Member of the Hotel Association of India (HAI) and also served as its President from 2005 till 2009. She is a founding member of the World Travel and Tourism Council – India Initiative and has served as the Chairperson for the year 2013. She serves on a multitude of arts and philanthropic advisory boards.

Priya Paul has a BA in Economics from Wellesley College. She also completed the Owner President Management Program at Harvard Business School.

In 2012, Priya Paul was awarded the Padma Shri, India's fourth highest civilian honour, for her services to Trade & Industry by the President of India. She has also been conferred with the Insignia of Chevalier de l'Ordre National du Merite (National Order of Merit) by the President of France in 2014 for her significant contributions.

She has received numerous industry awards and accolades like the Aatithya Ratna Award by Hotel Investment Forum India 2011, Hall of Fame 2011 by Hotelier India, Excellence in Design Innovation 2011 by Conde Nast Traveller India, PHD Chamber-Distinguished Women Entrepreneur Award for 2009-2010, FHRAI Hall of Fame in 2010 and numerous others.

Patanjali (Patu) G Keswani

Chairman and Managing Director
Lemon Tree Hotels Limited

Patu Keswani graduated with a Bachelor's Degree in Electrical Engineering from IIT Delhi in 1981. He subsequently received his Post Graduate Diploma in Business Management from IIM Calcutta in 1983.

Patu joined the TATA Administrative Service (TAS) in 1983 and worked with the TATA Group for 17 years. His last assignment was as Senior Vice President of the Taj Group of Hotels. He subsequently worked with management consulting firm, A.T. Kearney Inc. as an Associate Consultant and Director in their New Delhi office. Anticipating the enormous yet latent demand for mid-market and economy hotels in India, Patu promoted Lemon Tree Hotels in late 2002.

He is currently the Chairman and Managing Director of Lemon Tree Hotels Ltd. which owns and operates 84 hotels in 52 destinations with ~8,250 rooms and ~6,000 employees. Lemon Tree Hotels listed on the National Stock Exchange of India and Bombay Stock Exchange on 9th April 2018.

Patu is focused on offering opportunities to Indians with disability and people from the economically/socially weak segment. Presently ~16% of Lemon Tree employees are from these disadvantaged segments of the population. Lemon Tree Hotels has been presented the National Award by the President of India for 'Best Employer of Persons with Disabilities' in 2016 & 2011 and a third National Award in 2012 for being a 'Role Model in providing a Barrier Free Environment to Persons with Disabilities'.

Patu is a member of the Sector Skills Council for Hospitality, Travel and Tourism (NSDC). Patu was until recently also the Chairman of the Skills Council for Persons with Disability (SCPwD), as well as a member of the University Grants Commission and a member of the Board of Governors of IIT Delhi.

Patu has been awarded the Distinguished Alumni Award by his Alma Maters - IIT Delhi in 2011 and IIM Calcutta in 2012. Patu received the Lifetime Achievement Award in 2021 by IIHM (International Institute of Hotel Management) and IHC (International Hospitality Council). Patu was inducted into the IATO (Indian Association of Tour Operators) Hall of Fame in 2019; the 'Hotelier India' Hall of Fame in 2012 and into the FHRAI (The Federation of Hotel and Restaurant Associations of India) Hall of Fame in 2010. He received the Excellence Award (inclusion/diversity) at Conde Nast Traveller Readers' Awards 2018.

Patu is a first generation Indian entrepreneur. His father was an Indian Railway Service officer and his mother a doctor in the Indian Army.



Ranju Alex

Area Vice President, South Asia
Marriott International

Ranju Alex is Area Vice President at Marriott International with over 106 Managed and 35 Franchise hotels in her portfolio. In her current role Ranju is responsible for leading the overall business of her large portfolio including driving market share, overseeing strategic business operations in collaboration with owners and key stakeholders, leading the culture of the company and managing a senior discipline think tank.

Her career with Marriott International began as the General Manager of Courtyard by Marriott Hinjewadi in 2010 and subsequently Ranju moved as GM of the Goa Marriott Resort & Spa in 2013. With her laser focus on the balance score card coupled with excellent owner and associate relations, she was promoted to a multi-role as GM and Multi Property Vice President for JW Marriott Kolkata and East India, Bangladesh & Bhutan. In 2018, Ranju took on the responsibility of the Bangalore and Kochi markets as MPVP alongwith overseeing Marriott Whitefield as GM. Her responsibilities extended to managing the South India operations and Sri Lanka as MVP in the year 2019.

A strong advocate and believer of women being powerful agents of change, Ranju is extremely passionate about women empowerment and ensures she 'walks the talk' by propagating a progressive mindset to bring about a social change. Her ability to stay calm under pressure, execute strategies, and manage complex business models and teams, is the driving force that helps her achieve service excellence, which encompasses growing careers of her team.

Her work towards gender diversity has had her travel across Sweden, Netherlands, the United Kingdom and the US as a keynote speaker on women related issues. She is the proud recipient of 'Women of the Decade in Business & Leadership' award at the Women Economic Forum, UK, in 2017. She has also been awarded the 'Women Super Achiever Award' by Femina; 'Woman achiever in the Corporate Category' from Aparajita 2018 by Sanmarg and the 'Achiever in Hospitality' from SHE awards by The Telegraph India.

Born and raised in Durgapur; the steel city of West Bengal, Ranju completed her Diploma in Hotel Management, IHM Kolkata and was absorbed by the Oberoi Hotels as an OCLD Management Trainee winning a Gold Medal during her training program.

Despite her commitment to meeting business goals, work-life balance is critical to her professional domain. She believes that 'leading a fulfilling personal life is as important as leading in the boardroom'. Her hobbies include playing tennis and swimming, travelling and cooking. She lives in Mumbai along with her husband Alex and her two children Rishabh and Ritika.



Mr. Rupak Gupta

Managing Director
U.P. Hotels Limited

Born in 1970, Mr. Rupak Gupta is an alumni of Doon School and a graduate of Cyprus College, University of New Haven CT.

On completion of his education from University of New Haven, Mr. Gupta initially joined his family business in 1993 with Banaras House Engineering Pvt. Ltd., who was the sole selling agent and representative of Wartsila Power Plants, Finland for the Indian Ocean Region.

Presently, Mr. Gupta holds the position of Managing Director of Clarks Group of Hotels. He oversees the operations and development of the hotels. The Group owns and operates Five Star Hotels in the Northern Part of India.



Nick Jeffery

Vice-President Sales - International
Sabre Hospitality Solutions



Nick Jeffery leads the Business Development teams for Asia Pacific, EMEA and Latin America for Sabre. A veteran of the Asia-Pacific Hospitality sector he joined Sabre back in 2009 after leading the Account Management team for IDEaS across Asia-Pacific since 2001.

Prior to his roles with leading hospitality technology companies he “cut his teeth” in Hospitality with the Intercontinental Hotel Group where he held a variety of roles during his 13 year tenure. Whilst working with the Sydney Intercontinental he implemented the first automated Revenue Management solution for the Group globally which prove the catalyst for a rollout of the solution across six continents in the late 1990’s.

He has studied Commerce and Economics at both the University of NSW and Macquarie University in Sydney.

Sanjeev Anand

General Manager – India / Nepal / Bhutan
Assa Abloy Global Solutions AB.

A successful General Manager with a leading multinational, with over 30 years' experience, Sanjeev has the ability to transform ideas into long term sustainable business operations using strategic planning and implementing operational transformation.

Wide ranging experience within the industry with a proven track record of turning organizations around to improve profits, growth and business efficiencies. He is a visionary with an excellent strategic planning ability, extensive knowledge of market trends, proven expertise in using interpersonal relationships to develop strong professional – client and service partner relationships, with an in-depth understanding of delivering operational change. His business and financial acumen ensures that the businesses are working towards maximum efficiency without compromising on product or service quality.

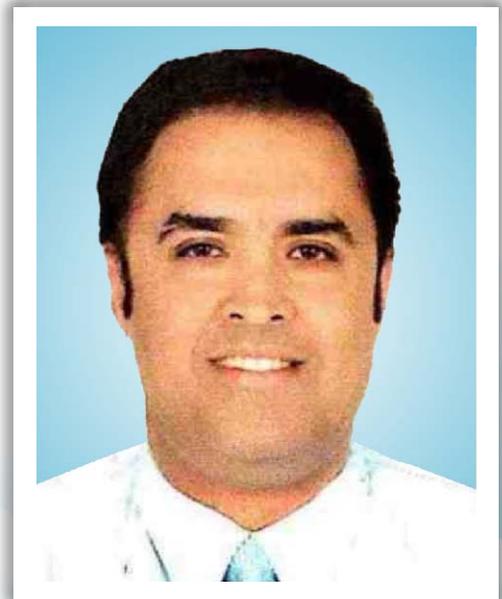
A result oriented and cost-conscious top performer who integrates extensive market knowledge to develop client prospects into sales.

He has been helping the India business for Ving Card for over 14 years and has built it from approximately 15% of the market share to covering more than 45%, in the Hospitality, wellness, corporate, religious, education, housing sectors also.

Ving Card Elsafe have been the global leader in room security for the hospitality industry. The company has spent 4 decades helping hospitality partners in over 166 countries to welcome travelers. Over 8 million rooms have been secured by Ving Card Globally.

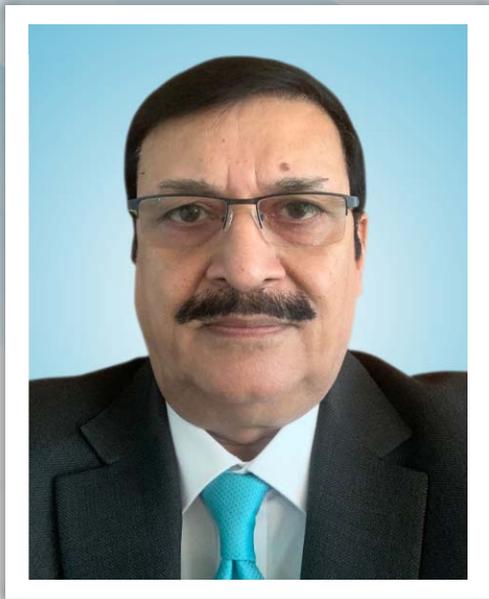
As Industry pioneers they have led the way – employing innovative technology to make people feel safe and sleep easier wherever they are. The advancements in design and functionality have enabled the clients in the hospitality industry to welcome, reassure and protect their guests and making their business run smoothly.

They have revolutionized the electronic locks industry by introducing state-of-the-art cutting edge technology by opening locks with smart phones using apps.



Dev Malhotra

Group Advisor - Sales & Marketing
Jaquar Group



Mr. Dev Malhotra is The Group Advisor - Sales & Marketing of Jaquar Group.

A graduate in Economics from Delhi University, with a Hotel Management degree from Institute of Hotel Management Pusa New Delhi, Mr. Dev Malhotra joined Jaquar Group in 2009.

Before joining The Jaquar Group, he served as CEO of Two Hotel Companies and Vice President Operations & General Manager of Seven Hotels. Mr. Dev Malhotra's experience includes commissioning of new hotels, Managing corporate affairs and providing strong leadership to teams spread across India and overseas. He is a business executive with a strong focus on Operations, Sales & Marketing, HR and Training. He specializes in understanding cross cultural human values, having worked in Africa, Russia and many different parts of India. Apart from his role as Group Advisor, he also leads Global Hospitality Business for Jaquar.

Mr. Gautam Halwasiya

Managing Partner
Wellness Spa India

Mr. Gautam Halwasiya is the Managing Partner of Wellness Spa India. He with his brother and Partner Mr. Gaurav Halwasiya has developed the company to be one of the biggest suppliers of Luxury Wellness Equipment over the last 22 years.

Mr. Halwasiya is passionate about holistic wellness and is committed to providing the Hospitality Industry in India and abroad with state-of-the-art, Spa, Salon, and Wellness Equipment backed with the best after-sales services.

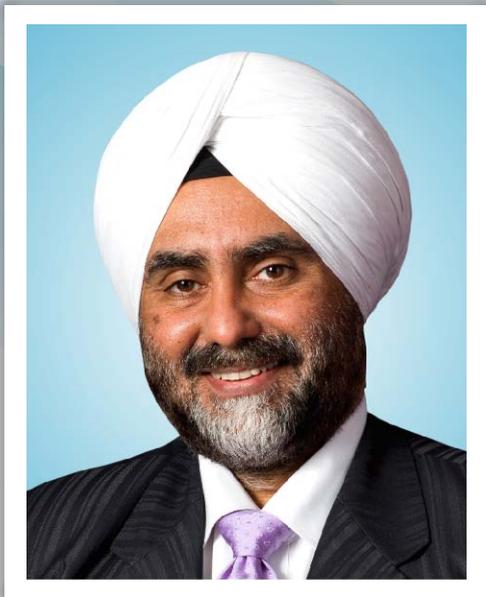
Equipment supplied by Wellness Spa India is Found at the best Spas and Wellness Centres in India and abroad.

To know more, visit: wellnessspaindia.com



Mandeep Singh Lamba

President (South Asia),
HVS ANAROCK



Mandeep Singh Lamba, President - South Asia, oversees the HVS global hospitality practice for South Asia. He has spent over 30 years in the hospitality industry of which the last 19 have been in CEO positions. Having worked with leading international and domestic Hotel Companies such as IHG, Radisson & ITC Hotels, he also set up joint venture companies with Dawnay Day Group UK and Onyx Hospitality, Thailand to own and operate hotels in India, giving him a broader exposure to the hospitality business.

An established industry leader, Mandeep has won several awards and recognitions in India and abroad for his accomplishments and contribution to the hospitality industry. He is a Certified Hospitality Administrator from the American Hotels Association (CHA), a member of the Royal Institute of Chartered Surveyors, UK (MRICS) and a member of the Tourism Council of CII (Northern India). His views are often solicited for television and print media as a spokesperson for the hospitality & tourism sector.

Prior to joining HVS in 2018, Mandeep was the Managing Director-India, Hotels & Hospitality Group for JLL.

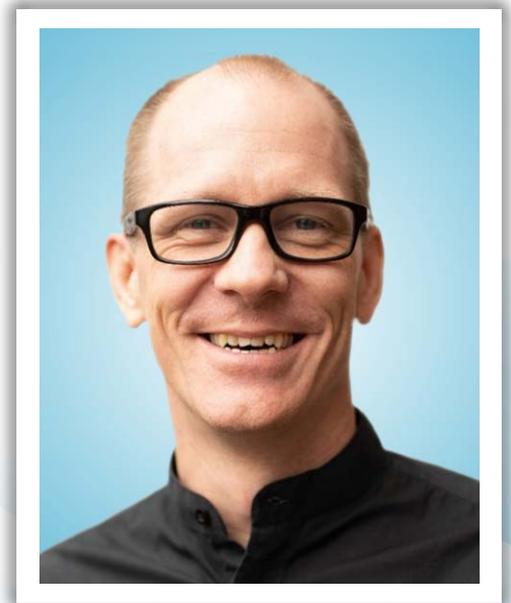
HVS is a consulting firm focused exclusively on the hospitality industry and is considered the global leader having provided domain knowledge expertise across multiple geographies and hospitality asset classes for over 40 years. Headquartered in New York, with over 50 offices internationally across 5 continents and over 400 experts having completed in excess of 70000 assignments, HVS is partnered in India with Anarock Group, an established leader in the Real Estate Services sector.

Jesper Palmqvist

Senior Director - Asia Pacific, STR

Jesper Palmqvist is based in Singapore and as Senior Director he leads STR in Asia Pacific since 2013. His career spans across hospitality, online travel, IT and music. Originally from Sweden, he frequently presents and discusses the latest trends and updates at industry events, as well as providing insights for media outlets.

STR, a CoStar Group Company [NASDAQ: CSGP], tracks daily historic and future supply and demand data as well as monthly financial data for the hospitality industry and provide valuable market share analysis for global hotel and investment companies and agencies across the globe.



Vipul Prakash

Chief Operating Officer
MakeMyTrip and Goibibo



Vipul Prakash is the Chief Operating Officer of MakeMyTrip and Goibibo. He is responsible for developing the strategic direction and executing the priorities while managing the P&L of both the brands. He oversees the marketing and customer service for the company as well. An industry veteran, Vipul carries over 30 years of experience in driving businesses to growth under his stewardship.

Prior to joining MakeMyTrip, Vipul spent 20 years at PepsiCo working across geographies as well as functions. He concluded his stint as the Senior Vice President and CMO of Beverage Category for PepsiCo India responsible for driving revenue growth, share and brand equity. Vipul was part of global marketing team in the US for a period of three years; he spent four years in Dubai as the Head of the Foods and Beverages Innovation for Asia, Middle East, and Africa. Vipul has also been associated with Asian Paints and Sony Music.

Vipul holds a post graduate diploma in management from IIM Ahmedabad and a mechanical engineering degree from IIT Delhi. His interests include reading and travelling.

Samual Machado

Head of Sales – Asia Pacific
Sabre Hospitality Solutions

Part of Sabre’s APAC Executive Leadership Team, leading a successful team of Sales & Account Management for the APAC region.

Currently working as Head of Sales - APAC for Sabre Hospitality Solutions, a leading technology provider for Hospitality Industry, serving more than 40,000 hotels and chains spanning over 160 Countries.

A Mechanical Engineer with an MBA in Marketing.



Aradhana Lal

Senior Vice President –
Sustainability & ESG
Lemon Tree Hotels Limited

Aradhana is a TedX Speaker and leads Sustainability/ESG Initiatives at Lemon Tree Hotels – including planet/environment and people/inclusion and diversity. The company’s strategy is to build an inclusive employee base and has been hiring Employees With Disabilities (EWD) for 15 years and the goal is to take this the current 14% to ~30% in FY 2025-2026.

Today there are ~350 Employees With Disability (EWD) and ~500 economically and socially marginalized employees making it a total of over ~14% opportunity deprived Indians, out of the total employees. Aradhana co-leads recruitment of EWDs (through the network of 87 hotels and ~8,500 rooms in 54 destinations) and leads new initiatives in the disability space. She has, over the last 9 years, run trials with people with Down Syndrome and Autism as well as Visually Impairment/Low Vision. This is in addition to the Speech & Hearing Impaired (SHI) and Orthopaedically Handicapped (OH) employees the company already hires on a regular basis.

Aradhana is an MBA from IIM Ahmedabad and has 29 years of experience in Sales, Marketing, Corporate Communications and Sustainability. She was earlier Vice President - Sales & Marketing at Lemon Tree Hotels. Aradhana was previously Sales & Operations Manager at Hindustan Lever Network (formerly known as Aviance), the multi-level marketing business of Hindustan Unilever. Prior to that Aradhana was with the Taj Group of Hotels.

To know more, visit: lemontreehotels.com



Rohit Ramesh

Managing Director and Partner
Boston Consulting Group

Rohit Ramesh is a Managing Director and Partner at Boston Consulting Group, an international strategy and general management consulting firm whose mission is to help leading corporations create and sustain competitive advantage.

Based out of Mumbai, Rohit leads BCG's Corporate Finance and Strategy Practice across Asia Pacific. He is a member of BCG's Global Corporate Finance & Strategy Management Team, and is involved in shaping BCG's thought leadership and perspectives on strategy, shareholder value creation, M&A, disruption and innovation.

He is a member of BCG's Consumer Practice leadership team, and works with conglomerates and leading consumer businesses (across travel, consumer products and fashion & luxury) in India on a wide range of strategic and operational issues, and supporting them in transforming their businesses.

In today's discussion, Rohit will share his perspectives on how paradigm shifts in data, technology and analytics are reshaping the travel landscape, and how organizations can successfully digitally transform their businesses to win in the 20s and beyond.



Manav Thadani

Founder & Chairman
Hotelivate



Manav Thadani is a Serial entrepreneur, trusted advisor, foodie, phillumenist and a passionate hotelier. 2022 marks his 27th year as a hotel consultant. Manav is the Founder and Chairman of Hotelivate, a new-age, innovative and curated consulting firm spread across South and South-East Asia. Manav also runs some of the best hospitality conferences in the Asia Pacific region, including, Hotel Investment Conference - South Asia (HICSA) and the Hotel Operations Summit India (HOSI) amongst others in the larger Asia Pac region. As co-founder of SAMHI, Manav forayed into the world of hotel ownership on behalf of foreign institutional capital a few years ago. Manav also served as the Chairman of HVS in the APAC region until 2017. He brought HVS to South Asia in 1997, and in a market that hadn't yet recognized the need for professional consulting expertise, Manav grew HVS South Asia into a formidable consulting, valuation and executive search firm. His passion for the hotel business, coupled with his inimitable style of speaking his mind while constantly innovating in the space of hotel consulting, have earned him a reputation that is highly valued by his clients and colleagues.

Rohit Khosla

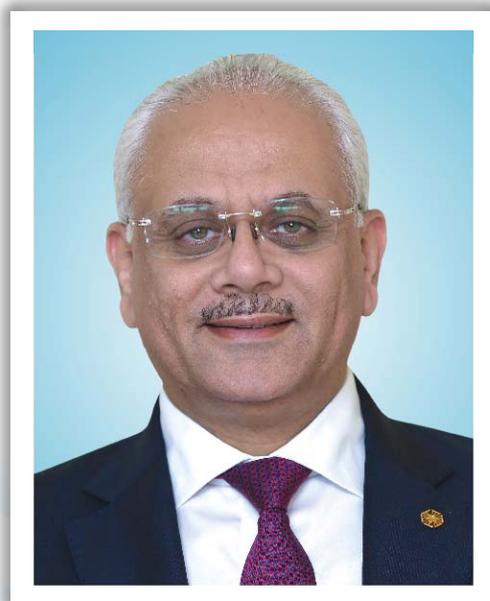
Executive Vice President (Operations)
IHCL

A passionate hotelier, an admired industry veteran and a revered leader. As Executive Vice President Operations IHCL Rohit Khosla leads and oversees operations for the North, East and West regions of South Asia's largest hospitality chain, The Indian Hotels Company Limited (IHCL) – A Tata Enterprise.

Over the course of the last two decades, Rohit has held several leadership positions within the organisation in India, Yemen, Maldives and Sri Lanka. Rohit has shown unwavering support and dedication to nurturing and growing the Taj brand. With strong relationships and execution skills, in his current role, Rohit looks after an expansive and diverse portfolio of over 60 hotels, palaces and resorts cutting across brands viz. Taj, SeleQtions, Vivanta, Expressions.

His astute approach to business complemented by his unparalleled experience in building iconic brands has been his hallmark and has made him a leading voice in the Indian hospitality industry. His ability to build, lead and mentor high performing, engaged teams and nurture talent has been his forte. Rohit is currently an Executive Committee member of the Hotel Association of India (HAI) and SKAL and also serves as a member of the CII National Tourism Committee and WTTCII. He is also the Chairman of Tata Network Forum – North.

Rohit has been felicitated with numerous industry awards including the Young Hotel General Manager in 2006 by the Federation of Hotel & Restaurant Associations of India (FHRAI), General Manager of the Year in 2006 by ITM Institute of Hotel Management & DNA and International Achiever of the Year award by PATWA at ITB Berlin, Germany in 2019.



Anil Chadha

Chief Executive
ITC Hotels

Well acknowledged for his strategic insights and business foresight, Anil Chadha helms ITC Hotels, the world's largest chain with the maximum number of LEED platinum certified properties (USGBC). Spanning a wide array of brands ITC Hotels, Mementos, Welcomhotels and Storii, Anil's exemplary leadership is catalyzed by his consistent attention to talent development and talent recognition. Dynamic and result-oriented, Anil Chadha's strong track record is reflected in the superior service excellence at ITC Hotels. With the addition of another luxury brand "Mementos" and "Storii" in the premium segment, Anil endeavors to further enlarge the group's footprint.



Prior to this, Anil Chadha was responsible for the growth and expansion across both the WelcomHotel and Luxury Collection brands: Welcomhotel Amritsar, Welcomhotel Chail, Welcomhotel Shimla, WelcomHotel Coimbatore and WelcomHotel Kences Palm Beach, Mahabalipuram opened under his aegis, as did the Luxury Collection hotel ITC Kohenur in Hyderabad. Anil's astute sense at predicting trends has propelled ITC Hotels cuisine much ahead of competition. His passion for Food and Beverage fructified in creating new brands for the chain and an award-winning array of restaurants in the South, with Avartana being the crowning glory- the Southern Indian restaurant featuring reimaged, inventive cuisine is testimony to Anil's keen focus on changing customer preferences and the evolving international palate. This acumen holds him in good stead to lead the evolution of more such new food and beverage brands for the chain.

A career spanning over two decades at ITC Hotels, Anil Chadha is a home grown product of ITC's Hotel Management Institute. He epitomizes the company's commitment to human resources that nurture young talent for senior management positions. The journey from New Delhi, Agra, Kolkata, Bengaluru to Chennai, has facilitated Anil's deeper understanding of business dynamics in micro-markets within India. "Our experience should sharpen our instincts to predict industry trends and create superior offerings for guests while continuing to keep our focus on planet positive experiences".

Anil Chadha's achievements are manifest in the numerous recognitions within the industry including - Hotelier of the Year by BBC Food Awards-2018 and Hotelier of the Year by Vir Sanghvi in Hindustan Times Brunch magazine.

Zubin Saxena

Managing Director & Vice President
Operations, South Asia
Radisson Hotel Group

Zubin Saxena is Managing Director and Vice President of Operations, South Asia at Radisson Hotel Group, and a member of the company's Asia Pacific executive committee. He is based at the group's South Asia head office in New Delhi.

Zubin has played a key role in establishing Radisson Hotel Group as one of the largest and fastest growing international hotel brands in South Asia. In his current role, Zubin leads RHG's business in South Asia, where he has initiated various Strategic initiatives such as the "India Unification Plan" and the "Center of Excellence Program" at the Group's 160+ operating and under development portfolio hotels in the subcontinent.

With more than two decades of global hospitality experience, Zubin has held senior positions with prominent multinational companies such as InterContinental Hotels Group (IHG), Jones Lang LaSalle Hotels, and HVS (New York).

Zubin graduated from the Institute of Hotel Management in Pusa and obtained a master's degree in Business Administration from the University of Glasgow in the UK, with Distinction. Zubin is an active member and advisor to various industry bodies.

Zubin was enlisted amongst the top young Indian business leaders in the prestigious '40 under Forty' by The Economic Times annual listing in 2019.



Rajneesh Malhotra

COO

Chalet Hotels Limited



Rajneesh Malhotra is an industry veteran with three decades of extensive hospitality experience.

He has a track record of exceeding profitability goals, turning around under-performing assets and developing hotels.

In his current role as COO at Chalet Hotels, Rajneesh is responsible for driving the ESG initiatives at Chalet Hotels.

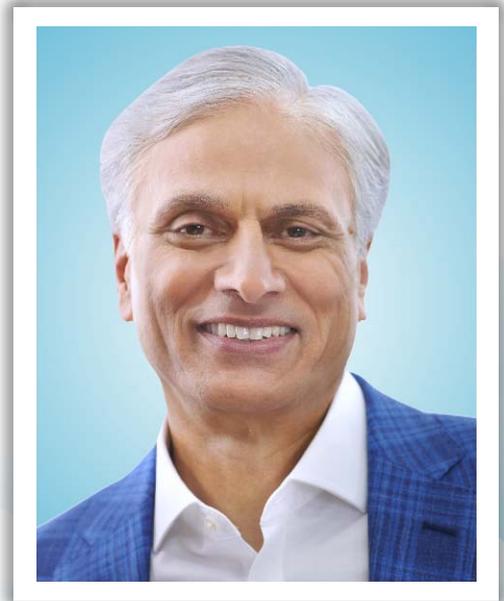
Ajay Bakaya

Managing Director
Sarovar Hotels Pvt. Ltd.

A seasoned hotelier, a trailblazer in hospitality and instrumental in the growth of Sarovar Hotels, he champions the mid-market, driving brand vision to reality. Ajay has played an integral part in the phenomenal growth story of Sarovar since its early inception, beginning from a shared office table and seeing Sarovar grow to almost 100 hotels today.

An alumni of Cornell- ESSEC, France, Ajay is also a graduate of the Oberoi School of Learning and Development and is a Science graduate from Delhi University. He has worked extensively in India, Australia, Africa, France and Scotland. A globe trotter and avid cyclist, Ajay finished the 1000km cycling Tour of Nilgiris in 2017. His passion to stay fit and healthy has taught him the importance of patience, positive energy and discipline. His work Mantra- Sincerity and hard work will always give results.

Ajay has been recognized as “Entrepreneur of the Year” by the Federation of Hotels and Restaurants Association of India (FHRAI) and received the prestigious “Hall of Fame” award by Hotelier India. He became the “CEO of the year” at the Hotelier India Awards 2017.



Mr. Anoop Bali

Whole Time Director & CFO
Tourism Finance Corporation of India



Mr. Anoop Bali, Whole Time Director & Chief Financial Officer of Tourism Finance Corporation of India Limited (TFCI) holds Master's Degree in Business Administration. He has rich experience of over 31 years in the areas of Project Finance, Project Monitoring, NPA Management, Project Advisory, Risk Management, Accounts & Finance, Treasury & Resources, Corporate Advisory, etc.

Austin Roach

Managing Director
Charishma Hotels Pvt. Ltd.

In 1994, Mr. Austin Roach got into the Real Estate industry with "Ferns Builders and Developers", which today is synonymous with inspiring & innovative townships.

In 2007, he made inroads into the Hotel industry and has got Bangalore to take a new look at luxury and class by bringing Park Plaza to the city. The Radisson Blu, Bangalore, offers 218 rooms packed with conveniences and luxury, restaurants that specialize in world cuisines and one of the largest Banquet halls in the city and 6 F & B outlets at the hotel.

Sarovar Portico Outer Ring Road, Bengaluru, is a 3 star grand business hotel. The hotel offers 85 well-designed rooms, each fitted with state-of-the-art amenities and has a well-equipped 24x7 fitness centre, the all-day dining restaurant serves a wide array of delicacies in buffet and à la carte options.

Clover Greens is another leading hotel offering hospitality with large conferencing facility & wedding venue with 150 rooms & wellness centre.

Going back to his roots Austin Roach pieced together a 200 acre Coffee Estate "St. Anthony's Estate" near Sakleshpur. A venture close to his heart, the estate is here to deliver the finest coffee to the connoisseurs and part of the land is commercially converted to build 150 Rooms ultra luxury Resort.

Mr. Austin Roach is a founding member of Federation of Konkani Catholic Association in Bangalore. He served as Chairman for 2 terms. He was instrumental in bringing all Christian Associations under the Banner Federation of Christian Associations of Karnataka. He has been active in The Catholic Club Committee from 1995, served as a Vice President and finally as President in the year 2001-02.

Mr. Austin Roach is active member of "Credai Bengaluru" and immediate Past President and "Chairman of Credai Karnataka". He is also the Treasurer at Karnataka Golf Association.



S. Srinivasan

Managing Director
Kotak Investment Advisors Limited

S. Srinivasan (Srini) heads Kotak Investment Advisors Limited (KIAL), a wholly owned subsidiary of Kotak Mahindra Bank, since January 2017.

Srini has played a crucial role in setting up and building the Alternate Assets business at KIAL. He established one of India's first real estate funds in 2005 and steered the growth of the business since its launch. Srini also oversees Kotak Private Equity, Kotak Infrastructure Funds, Kotak Special Opportunities Fund and Kotak Listed Equities. Overall, Srini manages about US\$ 2.8 billion in AUM across asset classes.

Under Srini's leadership, Kotak Realty Fund has scaled up to over US\$1.47 billion in AUM, making it one of the largest real estate funds in India, and has successfully established a strong track record of profitable exits from investments.

As one of the earliest fund managers to raise and invest capital in India's alternate assets space, Srini has introduced significant financing, financial structuring and negotiating skills in the industry.

Srini joined the Kotak Mahindra Group in January 1993. He was a part of Kotak's investment banking joint venture with Goldman Sachs from inception in 1995, and was also co-head of Kotak Investment Banking till 2005. At Kotak Investment Banking, Srini advised leading domestic and international companies on capital raising, M&A and strategic divestitures.

Srini is a member of the Federation of Indian Chambers of Commerce and Industry (FICCI) committee for policy initiatives on Foreign Direct Investment and REITs and the Confederation of Indian Industry (CII) subcommittee on Capital Markets. He also serves as Chairman for the Royal Institute of Chartered Surveyors (RICS), South Asia Valuation Professional Group Board. He is also a Board member of Asia Pacific Real Estate Association Limited (APREA) India Chapter and a member of the Governing Council of Global Real Estate Institute (GRI) – India Chapter.

Srini holds a Bachelor's degree in Commerce from Delhi University and an MBA from the Institute of Management Technology (IMT), Ghaziabad.



Gajjala Yoganand

Chairman & Managing Director
Manjeera Group

Believes in “Sound Health gives sound mind – Sound mind gives Noble thoughts – Noble thoughts leads to a progressive nation”.

- He is a graduate in Civil Engineering from University College of Engineering, O.U, Hyderabad in 1981.
- He is a Post Graduate in Structural Engineering from, Indian Institute of Science, Bangalore in 1983.
- He did flagship Business Leadership Program at the Indian Institutes of Management (IIM), Bangalore in 2013.
- Gajjala Yoganand is a techno-preneur and impactful leader with domain expertise in the real estate and hospitality sectors for 35 years and is often consulted by numerous professional bodies for his expert opinion.
- He was part of formulation of policies of the State & Central Government related to Real Estate and is a observant.

Professional Achievements:

- Started his professional journey as a Structural Consultant
- Eestablished Manjeera Constructions Limited in 1987 as a first generation entrepreneur.
- Manjeera Group established as a reliable Brand in residential, commercial and hospitality sectors, because of its ethical practices, adoption of innovative designs, quality constructions, timely execution and "value for money" offerings.
- Ahead of its time, all the Constructions have been ensured to be "eco-friendly" , getting recognition from the State Government, Central Government and also Industrial Bodies.

Awards & accolades:

- Was awarded as the “Best Engineer” of the Year by the Association of Consulting Civil Engineers (India), Hyderabad in 2016
- Government of India’s “National Energy Conservation Award” by Union Minister Mr. Sushil Kumar Shinde in the years 2006 & 2011 .
- “The Award for the Excellence” for the best maintained 3 Star Hotel for the year 2008 – 2009 in the Tourism Sector, Andhra Pradesh.
- Best Chinese Restaurant in 2012 & Best 5 Star Hotel in 2013 at the EPICURUS South India Hospitality Award Ceremony. Received Certificate of Excellence in 2013 by Trip Advisor. Received Best Chinese Times Food Award consecutively for the years 2012, 2013, 2014.
- "Outstanding Contribution to The Hospitality Industry of The Year 2022" from The International Hospitality Council, London.
- Founder Trustee of GY Foundation.

To know more, visit: www.manjeera.com



Ms. Sonica Malhotra Kandhari

Managing Director, MBD Group

Ms. Sonica Malhotra Kandhari, Managing Director of The MBD Group is driving the Group by taking powerful strides into Hospitality, real estate, retail developments, commercial office spaces in India and globally. Being an energetic entrepreneur, she handles all the key projects from start to finish, right from project planning, strategy, pre-opening and post-opening of ventures. She has been directing the Group's strategy very meticulously and is also responsible for branding, positioning and assisting in the expansion plans of MBD Group nationally and internationally. Besides this she also looks after the corporate finance, taxation and legal and audits for the entire MBD group.



Under her aegis, MBD Group forayed into hospitality sector about 18 years ago when it entered into a franchise agreement with Radisson Hotels & Resorts and opened their first maiden venture The Radisson Blu MBD Hotel, Noida. After the grand success of the Group's maiden hospitality venture, she replicated the success story by setting up Radisson Blu Hotel MBD, Ludhiana the first five star hotel of Ludhiana. Ms Malhotra also introduced premium and luxury brands in the state of Punjab with MBD Neopolis, Ludhiana and Jalandhar - mixed use developments entailing five star Hotel, premium and luxury retail mall and a multiplex.

Under her aegis, the company got into joint venture with Deutsche Hospitality the largest German chain of hotels and resorts to manage and franchise hotels under the brand "MBD STEIGENBERGER" for the Indian Territory. Most recently, the Group has also forayed into the budget segment through the launch of its organic brand MBD Express; and has also expanded into taking its organic food and beverage brands The chocolate Box and lounge, luxury patisserie and Boulangerie and Made In India , the high end Indian restaurant into the high street.

Her recent launch is the commercial office space in Mayfair London and under development is the commercial office space in Bangalore Whitefield, amongst others which are under development.

Awards and Accolades:

Conferred with the award of "Fellow of the International Institute of Hotel Management" (I.I.H.M) 2021

Chosen as "The Economic Times Most Promising Women Leader 2021"

Featured in the book "Daughters of Legacy" by Rinku Paul and Puja Singhal featuring the stories of twelve successful women who grew up with strong business lineages

Women of the Decade in Innovation & Enterprise at the Women Economic Forum 2017.

To know more visit: <https://mbdgroup.com/management.html>

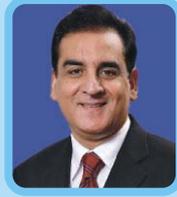
EXECUTIVE COMMITTEE MEMBERS



Mr. P.R.S. Oberoi
Patron-in-Chief
Hotel Association of India
Chairman Emeritus
EIH Limited



Mr. Puneet Chhatwal
President
Hotel Association of India
Managing Director & CEO
The Indian Hotels Company Limited



Mr. K.B Kachru
Vice President
Hotel Association of India
Chairman Emeritus & Principal Advisor,
S.Asia, Radisson Hotel Group



Mr. Vikram Oberoi
Immediate Past President
Hotel Association of India
Managing Director & CEO
EIH Limited



Ms. Priya Paul
Corporate Member
Hotel Association of India
Chairperson
Apeejay Surrendra Hotels Limited



Mr. Nakul Anand
Corporate Member
Hotel Association of India
Executive Director
ITC Limited



Dr. Jyotsna Suri
Corporate Member
Hotel Association of India
Chairperson & MD
Bharat Hotels Limited



Mr. Patu Keswani
Corporate Member & Hon'y. Treasurer
Hotel Association of India
Chairman and MD
Lemon Tree Hotels Limited



Mr. Vivek Nair
Corporate Member
Hotel Association of India
Chief Executive Officer
HLV Limited



Mr. Anil Madhok
Fellow Member
Hotel Association of India
Executive Chairman
Sarovar Hotels Pvt. Ltd.



Mr. Sanjay Sethi
Fellow Member
Hotel Association of India
Managing Director & CEO
Chalet Hotels Limited



Mr. Rohit Khosla
Member
Hotel Association of India
Executive Vice President
Operations, IHCL



Mr. J.K. Mohanty
Member & Hon'y. Secretary
Hotel Association of India
Managing Director
Swosti Premium Limited



Mr. R. Shankar
Member
Hotel Association of India
President, Corporate Affairs,
EIH Limited



Mr. Samir M.C
Member
Hotel Association of India
Managing Director
Fortune Park Hotels Limited



Mr. Rupak Gupta
Member
Hotel Association of India
Managing Director
U.P. Hotels Limited



Mr. Surinder Singh
Member
Hotel Association of India
Area Director, IHCL



Mr. M.P. Bezbaruah
Secretary General
Hotel Association of India

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