



hoteliers'2024
conclave

*Hospitality –
The Engine for GDP Growth & Employment*



Programme

Welcome Message

Dear Delegates,

Welcome to the 6th **HAI Hoteliers' Conclave** being organized by Hotel Association of India (HAI), the apex body of the Indian Hospitality Industry on the 12th of February 2024 at Taj Palace New Delhi.

The theme for the Event is **Hospitality – The Engine for GDP Growth & Employment**.

India stepped into the "Amrit Kaal" on the country's 75th Independence Day. It has embarked upon the journey of realising the vision 2047 for a 'New India', as it turns 100. The coming years will restructure the Indian economy through rapid and inclusive growth, better living conditions for all, infrastructural and technological advancements.

Hospitality sector can contribute to India Vision 2047 like no other sector perhaps can. The sector has the highest multiplier effect in the economy in comparison to manufacturing or even the agriculture sector. Hotels create jobs across skill sets and even employ women and specially-abled persons in large numbers. In addition to the direct jobs, the number of indirect jobs created by hotels is huge.

Hotels are important for the GDP contribution and for job creation, especially in a young nation that is working towards the kind of economy that the Vision envisages. Hotels help in building the culture and also bring about the overall development of the region in which they are located. More important is the role that Hotels can play in achieving the SDGs that India has endorsed.

Indian hospitality with its ethos of Atithi Devo Bhava has positioned India on the world tourism map. Hotels played a significant role in the success of the recent G20 Summit showcasing the country's rich heritage, cuisines, world-class services and facilities globally.

The Conclave through its sessions is an endeavor to highlight the immense opportunity in the sector. It is estimated that the industry's direct contribution to India's GDP will touch \$1 trillion by 2047. The challenges that lie in the path of unleashing the full potential of Indian hospitality in its contribution to GDP and jobs will also be examined at the Event discussions.

Historically Tourism and hospitality have been a key driver of GDP and employment and there is absolutely no doubt that the sector will also be critical as India looks at becoming a developed Nation by 2047.

This delegate information brochure provides the details of interactive sessions planned for the Event, names of domain experts and panellists.

Your participation will add value to the panel discussions.

With best wishes for a successful Event.

Rohit Khosla
Convener & Executive
Vice President (Operations)
IHCL

M.P. Bezbaruah
Secretary General
Hotel Association of India

6th HAI Hoteliers' Conclave

12th February 2024, Taj Palace, New Delhi

PROGRAMME

0930 – 1030 Hrs. Registration

INAUGURAL SESSION: 1030 – 1115 Hrs.

Lighting of Lamp

Welcome Address	Shri M. P. Bezbaruah Secretary General & Member, Executive Committee Hotel Association of India
Opening Address	Shri Puneet Chhatwal President, Hotel Association of India Managing Director & CEO The Indian Hotels Company Limited
Inaugural Address	Shri Amitabh Kant India's G20 Sherpa and Former CEO of Niti Aayog
Vote of Thanks	Shri K. B. Kachru Vice President, Hotel Association of India Chairman Emeritus & Principal Advisor South Asia, Radisson Hotel Group

PLENARY SESSION – I: 1115 – 1210 Hrs. VIEW FROM THE TOP – LEADERSPEAK

Keynote Address	Smt. V. Vidyavathi IAS Secretary, Ministry of Tourism Government of India
Moderator	Mr. Nakul Anand Former Executive Director ITC Limited
Panelists	Dr. (Ms.) Jyotsna Suri Chairperson & Managing Director Bharat Hotels Limited Mr. Vikram Oberoi Managing Director & C.E.O EIH Limited Mr. Patu Keswani Chairman & Managing Director Lemon Tree Hotels Limited Mr. Sanjay Sethi Managing Director & CEO Chalet Hotels Limited

Questions & Answers

SPONSORS' SHOWCASE: 1210 – 1245 Hrs.

Moderator	Mr. Rupak Gupta Managing Director, U.P Hotels Ltd.
Panelists	Mr. Murphy Mathew, CHBA Sr. Regional Solutions Engineer – APAC IDeaS Revenue Solutions Mr. Behzad A. Patrawalla Vice President & Head – Institutional Sales, TCPL Mr. Aniruddha Bhatnagar Sr. Director, Franchise Operations, Emerging Categories for India & South West Asia, Coca Cola

Questions & Answers

**LUNCH HOSTED BY IDEaS A SAS COMPANY
1245 – 1345 Hrs.**

**PLENARY SESSION – II: 1350 – 1425 Hrs.
PASSION FOR GROWTH –
OPERATIONAL EXCELLENCE**

Moderator	Mr. Rohit Khosla Executive Vice President (Operations), IHCL
Panelists	Mr. Satyajeet Krishnan Area Director & General Manager Taj Mahal, New Delhi
	Mr. Atul Bhalla Vice President Operations ITC Hotels, West and North
	Mr. Rohit Arora Vice President - North & Goa Operations & Head of Leisure Sales, ASPHL
	Mr. Vijay Bhalla General Manager The Lalit New Delhi
	Questions & Answers

**PLENARY SESSION – III : 1425 – 1500 Hrs.
FIRESIDE CHAT WITH MR. RAJESH MAGOW,
CO-FOUNDER & CEO MAKE MY TRIP/GO IBIBO**

Moderator	Mr. Patu Keswani Chairman & Managing Director Lemon Tree Hotels Limited
	Questions & Answers

**PLENARY SESSION – IV: 1500–1535 Hrs.
EMPLOYMENT CHALLENGES - HOSPITALITY**

Moderator	Mr. Ajay Bakaya Managing Director Sarovar Hotels Private Limited
Panelists	Mr. Sanjay Bose Executive Vice President – HR & L&D ITC Ltd. – Hotels Division
	Mr. Dilip Puri Founder & Executive Chairman Indian School of Hospitality
	Mr. Rajan Bahadur Chief Executive Officer Tourism and Hospitality Skill Council
	Mr. Natwar Nagar Founder of The People Network and The Job Plus
	Questions & Answers

TEA BREAK: 1535 - 1600 Hrs.

**PLENARY SESSION – V: 1600 – 1630 Hrs.
CRYSTAL BALL GAZING - JLL**

Keynote
presentation by

Mr. Harmeet Singh Bedi
Senior Director
Hotels & Hospitality Group, India
Jones Lang LaSalle Incorporated (JLL)

**PLENARY SESSION – VI: 1630 – 1700 Hrs.
THE STATES' PERSPECTIVE**

Moderator

Mr. Achin Khanna MRICS
Managing Partner - Strategic Advisory
Hotelivate

Panelists

Kumar Padmapani Bora IRS
Secretary, Government of Assam and
Managing Director, Assam Tourism
Development Corporation

Dr. Jitendra K. Mohanty MHCIMA
Managing Director
Swosti Premium Ltd. and
Chairman, Hotel & Restaurant
Association of Odisha

Shri Hareet Shukla IAS*
Secretary (Tourism, Devasthanam
Management, Civil Aviation &
Pilgrimage, Industries & Mines
Department), Government of Gujarat

[Questions & Answers](#)

**NAVIKA KUMAR IN CONVERSATION WITH
SMT. SMRITI IRANI & SHRI PUNEET CHHATWAL
1700 – 1730 Hrs.**

Smt. Navika Kumar
Group Editor-in-Chief
Times Now and Times Now Navbharat

Smt. Smriti Irani
Hon'ble Minister of Women and
Child Development, Govt. of India

Shri Puneet Chhatwal
Managing Director and CEO
The Indian Hotels Company Limited

**KEYNOTE ADDRESS BY GUEST OF HONOUR
HON'BLE LIEUTENANT GOVERNOR OF DELHI
SHRI VINAI KUMAR SAXENA: 1730 – 1800 Hrs.**

**CONCLUDING SESSION: 1800 – 1810 Hrs.
VOTE OF THANKS BY SECRETARY GENERAL, HAI**

**DINNER HOSTED BY HAI PRESIDENT
Pool-side Lawns: 1900 Hrs. onwards**

*The Program is dynamic and subject to change

About the Organisers

Established in 1996, Hotel Association of India (HAI) has evolved as an integrated hospitality industry platform to keep pace with the growing buoyancy ushered in by the liberalization of Indian economy in the mid-90s. With its membership extending from major hotel groups; boutique, heritage and small hotels, HAI represents the entire spectrum of the industry. As the apex Industry Body, HAI works in the areas of Promotion of Regional Cooperation and Hospitality Research & Education in addition to taking Industry centric initiatives. By launching unprecedented 'Social Inclusion' initiatives, HAI also projects the 'Social Face' of the Indian hospitality industry.

Title Partner

**TATA
CONSUMER
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DA MILANO
I T A L I A

Gold Partner

IDEASTM
A sas COMPANY

Silver Partner

make **my** trip
GROUP
goibibo | redBus | tripMONEY

Spirituality Partner

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CODE.**TM

Bronze Partners



Beautyrest.

AMADEUS



Jaquar | BATH + LIGHT

Wellness Spa India



Hospitality Partners

IHCL

Wine Park

THE HOUSE OF SUNTORY

The Nature and Spirit of Japan



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